

## Quality Policy

We, at TIDCORP, are committed to deliver shareholder value and contribute to national development through its quality core services of sovereign guarantee and credit facilities.

Towards this end, we shall endeavor to:

- ❖ Operate satisfactorily statutory standards and requirements as a socially-responsive and reliable agency of the Government;
- ❖ Provide effective and efficient services that consistently meet clientele satisfaction;
- ❖ Continually improve the effectiveness of our Quality Management System based on international quality standards;
- ❖ Act as a catalyst for sustainable socio-economic development; and
- ❖ Demonstrate the corporate values of integrity, professionalism, good governance, innovation and teamwork enshrined in our institutional credo, the TIDCORP Creed.